

ANALYTICS QUALITY IMPACT FACTORS

PEOPLE + ORGANIZATION

Attitudes

Creativity, Initiative, Flexibility, Organized

Education

Formal Education Levels, Internal Education, Informal Learning Practices, Function - Skills - Technical

Expertise

Data, Governance, Insights, Information Awareness

Culture

Learning, Growing, Sharing, Rewarding, Cost vs. Investment Mentality

Structure

Empowerment, Trust, Focus, Mobility, Merit + Expertise Appropriation

Management Practices + Philosophy

Risk + Reward, Mentoring + Coaching, Communication, Inclusion, 360 Degree Awareness

Communications

Quantity - Quality - Content, Expectations, Progress, Shared Mission + Understanding, Objectives

Business Insight + Objective Awareness

Understanding of Key Performance

PROCESS + GOVERNANCE

Innovation

Business Change Management

Program or Project Management

IT Systems Governance

Data Governance

- Data Architecture Management
- Data Development
- Data Operations Management
- Data Security Management
- Reference & Master Data Management
- Data Hub, Warehousing & BI Management
- Document & Content Management
- Meta-data Management
- Data Quality Management

Support & Training

Standards + Practices

TOOLS + TECHNOLOGY

Data Integration Platform

Ease Of Use, Adequate Resources, Capabilities & Needs, Accessibility

Analytics Platform

Enables & Informs Decisions, Leveraged, Capabilities, Accessibility

Data Dictionary

Defined, Managed, Accessible

Data Infrastructure

Backup & Recovery, Disaster Recovery, Data Replication & Copy Data Management, Data Accessibility, Infrastructure Readiness

DevOps Methodology

Iterative, Incremental, Continuous, Automation, Service Level, Collaboration